

IA 2. Redevelop the CCC web site to be up-to-date, interesting, inviting, and easy to use for external constituents AND to provide internal constituents with stronger communication and easy access to information.		
2010-2011 Targeted Tasks	2010-2011 Progress Indicators	What changes as a result on June 30, 2011? How do we measure?
<p>Acquire Content Management System CMS. (CIO)</p> <p>Hire an external agency to implement consultant recommendations. Complete institutional standards for web pages. (Project Management Team/IT)</p> <p>Complete institutional standards for web pages. (CIO; Web Committee) (Project Management Team)</p> <p>Housekeeping/Complete content and data collection for input into CMS. (CIO) (All of College)</p> <p>Investigate opportunities to integrate Online system applications including VOIP. (CIO) with IA1</p> <p>Improving ease of communication with other staff and students using portal technology. Make the portal an indispensable tool for staff and students</p>	<ul style="list-style-type: none"> • CMS acquired (fall 2010). • CMS training and deployment (winter 2011). • External agency hired (fall 2010). • Develop recommended roll-out of web redesign (fall 2010). • Web is 50% redesigned (winter 2011). • Web is 100% redesigned (spring 2011). <p>Web committee needs to move forward on the redesign.</p> <p>Students or focus group to verify?</p>	<p>Easily accessible, current, relevant information.</p> <p>Ease of navigation and content will exist in distributed environment.</p> <p>Easy to maintain and update by everyone</p> <p>More critical “ “ in contemporaneous registration.</p> <p>Measure online applications by source.</p> <p>Broader constituent satisfaction. Staff Dept. Chairs Students – current Students – Prosepective Students</p> <p>Unified Brand</p> <p>Reduce dependency on ITS</p> <p>Student and staff satisfaction is improved as a result of ease of information.</p> <p>User community identifies consistency of communicated medium.</p> <p>College community identifies consistency of information and feels connected.</p> <p>More students and staff are effectively using website. Departments are able to update their pages with minimal IT support.</p>

	Data Source	Contact: